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## Software and Solutions for People on the Go

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**IMPORTANT – READ CAREFULLY:**  
**USER'S MANUAL "MAIL onGO"**



## Mail onGo Features:

- Direct Palm OS Address-Book access for E-Mail addresses
- Messages organization in folders, separated for single accounts and advanced messages sorting
- Support for any kind of Memory Card: SD, MMC, CF, Memory Stick
- Multi Account (no account limits), for the maximum operational versatility
- Complete compatibility for PalmOS5 and previous versions (from version 3.5)
- Support for high-resolution display\*
- Compatibility with protocols POP3, SMTP
- Management of unlimited size messages
- Support for of the following format messages:
  - Plain text (vanilla)
  - HTML
  - Multi-Part (messages with portions of text and portions of HTML, including images in the following format: BMP, GIF and JPG\*\*)
  - Download of attachments of any type and size (into RAM and/or SD card)
- Forwarding of any-type received messages (retaining the original format)
- Sending of plain-text messages (Vanilla Text)
- User-selectable option for deleting messages from server after downloading
- Conduit under PC Windows for retrieving RAM-saved attachment (\*\*\*)
- Message multi-recipient and mailing list sending support (\*\*\*)
- Editing for the Outbox messages before sending(\*\*\*)

\* NOTE 1: only on supported devices

\*\* NOTE 2: although the application supports the greatest majority of JPEG (*Joint Photographic Experts Group*) images, it is possible that under particular circumstances some JPEG images saved in progressive format may be unsupported.

\*\*\* NOTE 3: functionality available only in the Full Commercial version

THE INSTALLATION AND USE OF THE SOFTWARE MAIL ONGO, AND THE READING OF THIS GUIDE AND INSTALLATION NOTE INCLUDED AND THE INFORMATIONS HERE PROVIDED SUPPOSE THE KNOWLEDGE OF THE PALM® OS OPERATING SYSTEM, AND THAT YOUR PALM® OS DEVICE IS ALREADY FULLY BATTERY CHARGED AND CONFIGURED FOR THE CONNECTION WITH YOUR DESKTOP, NOTEBOOK OR LAPTOP WINDOWS® PC, AND THE HOTSYNC USERNAME HAS ALREADY BEEN CONFIGURED ON YOUR PALM DEVICE.

THIS PIECE OF SOFTWARE ONLY WORKS ON PALM® OS DEVICES, AND IS NOT COMPATIBLE WITH OTHER DEVICES LIKE PSION®, WINDOWS® CE, POCKET PC®, SYMBIAN®, AND OTHERS.

## **Chapter 1 : Software Installation**

1) UNZIP ALL THE CONTENT OF THE PROVIDED ZIP FILE USING A UTILITY LIKE WINZIP® ([www.winzip.com](http://www.winzip.com)) OR COMPRESSED FOLDERS UTILITY (UNDER WINDOWS® ME, XP AND FOLLOWING).

2) READ CAREFULLY THE USER LICENSE PROVIDED IN ACROBAT FORMAT. IF YOU DON'T HAVE THE ACROBAT READER INSTALLED ON YOUR PC, YOU CAN FREE DOWNLOAD IT FROM THE ADOBE WEBSITE ([www.adobe.it](http://www.adobe.it))

3) DOUBLE CLICK THE FOLLOWING FILES:

- MAILCLIENT.PRC (main application)
- MOG\_fnt8.fnt (character font)
- MOG\_fnt8b.fnt (character font)
- MOG\_fnt10.fnt (character font)
- MOG\_fnt10b.fnt (character font)
- MOG\_fnt12.fnt (character font)
- MOG\_fnt12b.fnt (character font)

You **need** to install all the above files to run the application – including all the character fonts

4) PERFORM AN HOTSYNC® OPERATION

5) RUN THE MAILONGO APPLICATION ON THE PALM DEVICE

**NOTE:** BEFORE THE INSTALLATION, YOU NEED TO INSTALL AND EVENTUALLY CONFIGURE ON THE PC THE PROGRAM PALM® DESKTOP VERSION 3.5 OR FOLLOWING, AND YOU NEED TO PERFORM AT LEAST ONE HOTSYNC® OPERATION BETWEEN PALM DEVICE AND PC.

### **List of fully supported Palm OS devices:**


- **Palm V, Vx**
- **Palm M100, M105, M125, M130**
- **Palm M500, M505, M515**
- **Palm Tungsten T**
- **Handspring Treo 180, Treo 180g, Treo 270**
- **Handera 330**


For an updated list of the compatible certified devices, please connect your browser to the site <http://www.goware.it>

## Chapter 2 : Software Configuration

Before setting your account on the Palm Device, You need to perform the following steps :

1. Configure your device for the Internet connection. For this step, may be necessary some additional piece of hardware (for example, modem, or compatible cellular phone). We recommend reading the User's Manual provided with your device..
2. the availability of an active subscription or Internet connection, wired, mobile (cellular), LAN or Wi-Fi, compatible with the above hardware.

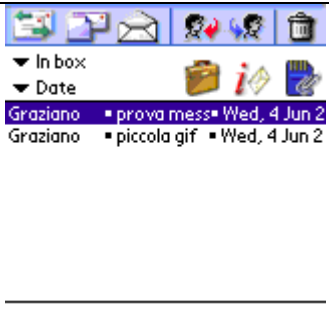
	<p>Launch the Mail onGo application tapping with Your stylus on the Mail onGo icon, initially situated under the “<i>Unfiled</i>” Category. It will appear the <b><u>STARTUP SCREEN</u></b> on the screen, with some release information.</p>
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<p>Quickly it will appear the <b><u>ACCOUNT SETUP SCREEN</u></b>, where You are able to configure Your email account parameters.</p> <ul style="list-style-type: none"><li>• Username: login name (ex. mrossi)</li><li>• Password: email account password</li><li>• POP3 Server: incoming email server (ex. pop3.mioserver.com)</li><li>• SMTP Server: send mail server from Your connection provider (ex. smtp.mioserver.com)</li><li>• Email: email address (ex. <a href="mailto:m.rossi@mioserver.com">m.rossi@mioserver.com</a>)</li><li>• Alias: the name will be displayed (ex. Mario Rossi)</li></ul> <p>The buttons on the bottom are used to switch between multiple accounts.</p>	
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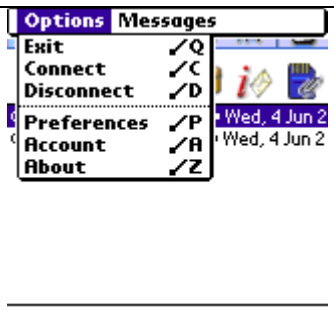
**To be noted** that you need to set up the correct SMTP (sending Mail) server basing on your wired or wireless connection provider, and it may be different from the SMTP server you currently use on your desktop, notebook or laptop PC.

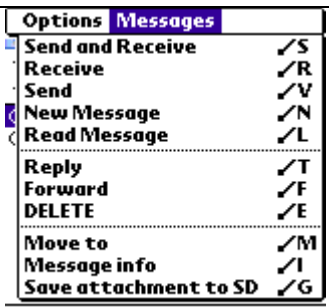
Otherwise, You will be able to receive, but not sending e-mail messages outside your domain name.

## Chapter 3 : Base Functions of the software

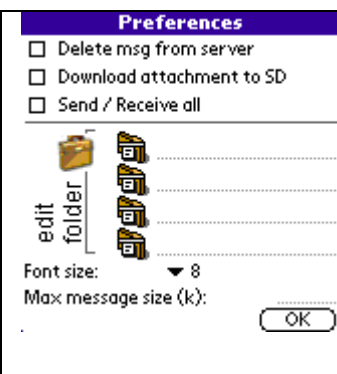
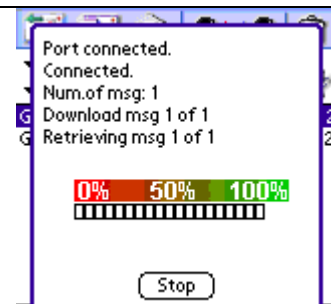
	<p><b>MAIN SCREEN:</b> After concluding the accounts configuration, from the Main Screen You will be able to perform all the main operations of the program: Opening, Receiving, Forwarding and message Sending, and also message Deleting and Saving attachments to internal memory or external memory card (if available).</p> <p>The icons allow a more intuitive and direct access to the more used functionalities, while the most advanced options are accessible via menu.</p>
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Any menu item is also available via the shortened “*command*” associated; the rapid commands are visualized into the menu system itself. If you are unfamiliar with the shortened commands, and to obtain more details about accessing menu under Palm© OS, please read Your Palm© OS device user’s manual.

<p><b>OPTIONS MENU:</b> here You can access all the program main options</p> <p><u>Exit</u>: close the program and return to Palm OS launcher <u>Connect</u>: establish the predefined connection previously setted <u>Disconnect</u>: closes the active connection <u>Preferences</u>: access to the Preferences Menu <u>Account</u>: Modify and create Your e-mail accounts <u>About</u>: Display an Info screen</p>	
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	<p><b>MESSAGE MENU:</b> allows to access the message operations</p> <p><u>Send and Receive</u>: Performs both operations, in sequence <u>Receive</u>: Download new messages from server <u>Send</u>: Send the messages from the Outbox <u>New Message</u>: compose a new e-mail message <u>Read Message</u>: open the selected message <u>Reply</u>: reply to the selected message <u>Forward</u>: forward a message to an address different from author <u>DELETE</u>: delete message. USE WITH CARE! <u>Move to</u>: move message to another folder <u>Message info</u>: display summary information about message <u>Save attachment to SD</u>: save attachments to memory card</p>
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During the *download* and *message sending*, appears the following **DOWNLOAD WINDOW**: it summarize a un summary of the online progress operation about the connection status and the number of sending / receiving messages pending in the queue at the time. The progress-bar shows the completed percentage at the time from the pending online operations.



**PREFERENCES MENU**: access from menu “Options – Preferences”.

Delete msg from server: Definitely delete message from server after download

Download attachment to SD: save attachment files into memory card

Send / Receive all: performs a global – account operation at a time

Edit folder: allows to customize up to 4 folders, for better organization

Font size: the modifications apply *after restarting application*

Max message size: specify max size for downloaded message, to save available RAM.

**MESSAGE INFO**: access from menu “Message –Message Info”.

The information here visualized are including:

sender name(alias)

sender e-mail address

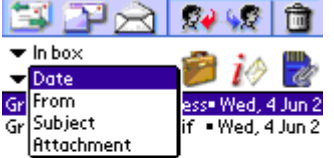
message Subject


Date and Time of the post

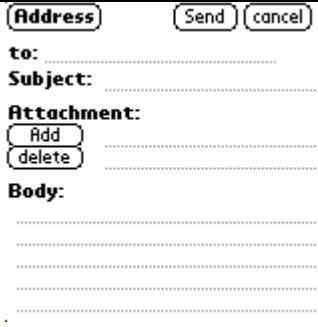
Name of attached files to the message




## Chapter 4 : Advanced software Functions

	<p><b><u>SORTING ORDER:</u></b> from the main screen, tapping with Your stylus on the suitable menu, You can select the sorting parameters for the message list. You can sort messages:</p> <ul style="list-style-type: none"><li>based on <u>date and time</u> of sending</li><li>based on <u>sender name</u> (alias)</li><li>based on <u>subject</u> of message</li><li>based on the <u>attachments</u></li></ul> <p>In a similar way, the above menu allows You to choose the e-mail folder <u>You are working on.</u></p>
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<p><b><u>MOVING MESSAGES:</u></b> access from menu “Messages – Move to”.</p> <p>Using this command,, You can obtain an extremely ordered management of your e-mail messages, that can be freely moved between the folders of the application.</p>	
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	<p><b><u>COMPOSITION OF A NEW E-MAIL MESSAGE:</u></b> Access from menu “Message – New message”.</p> <p>The “<u>Address</u>” button give You access to the names and associated e-mail addresses from the Palm Address Book.</p> <p><u>To:</u> valid e-mail address of the recipient</p> <p><u>Subject:</u> message subject</p> <p><u>Attachment:</u> Using the “<i>Add</i>” button You can add attachment files to the message, while the “<i>delete</i>” button eliminates them.</p> <p><u>Body:</u> textual content of the e-mail message</p>
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<p><b><u>FILE SELECTION:</u></b> access from the “Add” key when composing a new message.</p> <p>You can attach files from internal device memory (default) and documents, images and data saved into an external memory card.</p> <p>To access to a memory card’s content and visualize files from external location, simply tap the “<i>Card</i>” radio button placed upward in the window.</p>	
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## **Chapter 5: Corrections, Features and Improvements:**

Here is following the list of corrections, new functions and improvements of the version Beta 3:

- Direct access to the Palm Address Book for e-mail addresses
- Added functionality of forwarding e-mail messages with attachment
- Folders are now fully customizable from the user
- New 3D icons
- New graphic interface
- Added the *alias* name into account setup screen
- Code optimization
- General performance improvements when using GPRS cellular connection
- Speed improvements when writing files and data to memory card
- Timeout optimization
- Better readability with new Hi-Res fonts
- All up-to-date known bugs solved

### **Additional Notes:**

- Saving attachment and files in native format and their management is only allowed on an external memory card, and not saving them into handheld internal memory (RAM). This is due to a limit of Palm OS Operating System, not a Mail onGo limit. The management of files in their native format, including visualization and editing, requires third-part compatible applications
- Message sending is only allowed to a single recipient at a time. The multiple recipients and mailing list support is only active in the full commercial version
- Outbox pending messages are not editable from the user (outbox editing is only active in the full commercial version)
- The conduit to retrieve attachments from Palm device RAM into their native format under PC Windows® will be present only in the full commercial version
- Improvements, corrective patches and new versions of Mail onGo will be published on the site [www.goware.net](http://www.goware.net) as soon as available
- The use of the Beta Demo Version is fully free, according to the included Use License, for 60 days from the date of the installation and the first execution of the software itself. After that date, you will not able to continue using the software and you can choose from: (a) install a new public beta version, if at that moment available on the website [www.goware.net](http://www.goware.net) OR (b) buy the full commercial version, with no time limit, OR (c) delete the software from your handheld. The final, full commercial release will be priced at less than 30 USD.
- For any bug or error report, and to provide Your precious feedback, feel free to contact Us at: [assistenza@goware.it](mailto:assistenza@goware.it)



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